



# The Arc.

For people with intellectual and developmental disabilities

## 2014 NATIONAL CONVENTION

September 30 — October 2

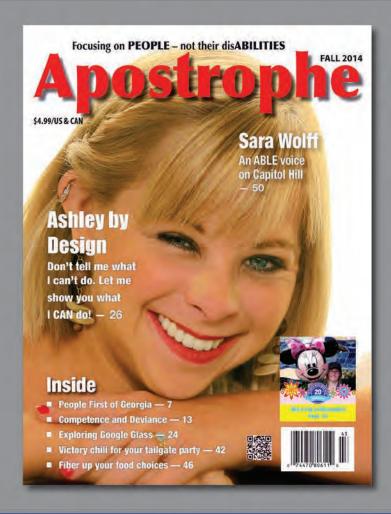
New Orleans Marriott 🎄 New Orleans, Louisiana





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## 2014 NATIONAL CONVENTION

September 30-October 2 🎄 New Orleans Marriott 🎄 New Orleans, Louisiana





#### Live Convention News and Photos

Follow live and up-to-the-minute event news on The Arc's social media channels and share your experiences and photos using the hashtag #TheArc14.



Facebook: http://facebook.com/TheArcUS



Twitter: http://twitter.com/TheArcUS



The Arc Blog: http://blog.thearc.org



Flickr: http://flickr.com/groups/thearc14

#### New This Year: Sched—Get Connected!

With all the great programs and events being held during this year's convention, we wanted to make it even easier to access this information. By utilizing Sched, an online schedule organizing tool, you can create your very own personalized schedule of programs and events you want to attend. A Sched account will give you access to all the scheduled programs, events, and even speaker bios! See page 4 for more details and easy step-by-step instructions.

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### Thanks to Our Sponsors







We can and do!









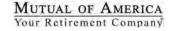






















## **WELCOME**

#### Bienvenue to The Arc's 2014 National Convention!



Nancy Webster

Velcome to the lovely New Orleans! This year's convention is being held in one of the country's most vibrant and exciting cities. I'm thrilled to have you join us here in New Orleans and would like to thank our Local Host Committee, led by Kelly Serrett, Executive Director, The Arc of Louisiana, and Barry Meyer, Executive Director, The Arc Baton Rouge, for their help with this year's convention. I hope you'll make time to attend their hosted event, Laissez Le Bon Temps Rouler, an evening sure to provide lively entertainment! Held at the famous Presbytere—home to an extravagant and elegant collection of Mardi Gras memorabilia—the event will feature an interactive exhibit of the history of Mardi Gras in New Orleans.

This year's convention has many programs and break-out sessions, designed to inform and stimulate new discussions. Our Self-Advocacy Symposium is back this year. Attendees from last year should be ready to come back and discuss the progression of the goals that were set at last year's convention.

I would like to extend a special thank you to our general session speakers: Fred Maahs, Ron Suskind, Karen Grau, and Chip Warren. Fred Maahs has proven to be an exemplary advocate for people with disabilities as chair of American Association of People with Disabilities (AAPD) and has used his passion to bridge corporations and the communities they reside in during his tenure at Comcast NBCUniversal Corporation. Ron Suskind, an accomplished and Pulitzer Prize winning writer, has authored an intriguing and compelling book about his family's journey to reconnect with Owen, his son, after his autism diagnosis. Chip and Karen have produced an amazing documentary that The Arc is proud to be supporting. Through their film, *Children of the Dumping Ground*, they are shedding light on a situation many children with intellectual and developmental disabilities (I/DD) are facing.

One program I hope everyone will attend is the Sponsorship Appreciation Breakfast. This event could not take place without the generous sponsorships from our amazing sponsors and business partners. I would like to extend a very special thank you to our program sponsors.

And last, but most certainly not least, I would like to thank you for attending this year's convention and for continuing to be a part of this magnificent organization that I am very grateful to serve. Thank you for joining us and as they say in New Orleans, laissez le bon temps rouler (let the good times roll)!!!

Nancy Webster, President, The Arc

Mancy We

You're here to ...







## **HOURS OF OPERATION**

#### **Registration & Information Desk**

Preservation Foyer | Second Floor



Every individual attending the National Convention is required to register and wear an official name badge.

Monday, September 29 10:00 a.m. - 8:00 p.m. Tuesday, September 30 7:00 a.m. – 5:00 p.m. Wednesday, October 1 7:30 a.m. – 5:00 p.m. Thursday, October 2 7:30 a.m. – 3:00 p.m.

#### **Sponsor Exhibit Hours**

Preservation Foyer | Second Floor

Wednesday, October 1

8:00 a.m. – 4:30 p.m.

#### **Entrepreneur Alley and The Market Hours**

Studio Foyer | Second Floor



Wednesday, October 1 2:00 p.m. – 4:30 p.m. 8:00 a.m. – 11:00 a.m. Thursday, October 2

#### The Arc Store

Studio Foyer



Where can you get exclusive merchandise to promote The Arc's brand? Only at The Arc Store of course! Bring your coupons found in The Arc Store catalog and check out our new selection of portable phone chargers, umbrellas, car decals and much more. Don't forget to bring something back for friends and colleagues!

Tuesday, September 30 12:00 p.m. – 6:30 p.m. Wednesday, October 1 8:00 a.m. – 5:00 p.m. Thursday, October 2 8:00 a.m. – 5:30 p.m.

#### The Arc's Annual Business Meeting

Grand Ballroom | Third Floor

Thursday, October 2 2:15 p.m. – 5:00 p.m.

#### Credentialing for The Arc's **Annual Business Meeting**

Preservation Foyer - Registration Desk | Second Floor

Chapter representatives are required to check-in before the Business Meeting.

Wednesday, October 1 12:00 p.m. - 5:00 p.m. Thursday, October 2 7:30 a.m. - 12:00 p.m.

#### **NCE Silent Auction**

Studio 10

Don't go home empty handed! Visit the 2014 NCE Silent Auction and support the training opportunities for our Chapter Executive Leaders and bid on a fine assortment of items donated by our chapters. Stop by to meet some of our wonderful NCE members while you browse the goods! The majority of the funds raised will provide scholarships to first time attendees and others at our 2015 Summer Leadership Institute. We were able to offer a record number of scholarships for our Summer Leadership Institute in Chicago this summer from proceeds received from the items purchased at last year's auction. Thank you for your continued support of the National Conference of Executives of The Arc.

Winners can pay and pick up their treasures on Thursday, October 2nd any time after 9:00 am. Credit cards are welcome.

Tuesday, September 30 10:00 a.m. – 6:00 p.m. Wednesday, October 1 8:30 a.m. - 3:30 p.m. (Bidding closes at 3:30 p.m.)

#### **Networking Lounge**

Studio 6



New this year, the Networking Lounge is for attendees to join together in an informal setting to talk about the topics that matter to them, and connect with their colleagues from chapters across the country. During the registration process, attendees share what they want to discuss; topics include (but are not limited to): employment, board development, chapter growth, criminal justice issues.

You don't need to bring anything except a desire to make professional connections and learn from your peers. This lounge is open to anyone and everyone who is interested.

## **GENERAL INFORMATION**

#### **Speaker Ready Room**

Studio 5

All presenters are allowed to practice their presentations in the Presenter Ready Room. Presenters should sign up for access to the room at the convention registration desk. The room will be available on a first come first serve basis.

#### **Quiet Room**

Regent | Fourth Floor

For individuals with auditory, visual, or sensory issues, or those just needing a quiet place to get away, this room is available for use during convention hours.

#### **Speaker Bios**

This year you have easy access to speaker bios online using Sched. Copies of speaker bios are also available at the registration desk.

#### **Sched**

Create a Sched account to help you stay connected at The Arc's 2014 National Convention. This is a new perk this year that gives you the flexibility of creating an online profile and viewing the entire event schedule so that you can make the most of your time.

#### With Sched you can:

- Sign up for an event
- Find your friends also attending
- Create your event schedule
- Take your schedule to go
- Share your schedule



Simply, go to The Arc's 2014 National Convention website <a href="http://convention.thearc.org">http://convention.thearc.org</a> and click on Schedule at the top of the page. Just enter your name, email, and create a password and you're set! You can sign up for Sched in one simple step if you connect to your Facebook account. Once you've created an account, you can add programs to your personal schedule and bookmark your itinerary

on your mobile device. There you'll be able to access any program changes, speaker bios or updates that may occur.

#### **Photos and Videos**



Throughout the event, please be aware that we will be taking photographs and shooting videos which may be used in future publications and on our website,

social media channels or in other materials produced by The Arc including marketing and advertising. Please inform us at the registration desk if you do not wish to be photographed or filmed.

#### **Did You Know?**

If you are a member of The Arc at the local, state or national level, you are entitled to discounted registration rates for these and other events. You can join your local chapter or become a national member today at www.thearc.org. Click on "Find a Chapter" at the top of the page to connect with your local organization or click on "Join Now" to become a national member. We have recently added special rates for families and self advocates along with a variety of benefits. Become a member and start saving!

#### How Did We Do?



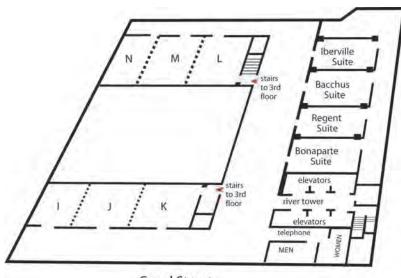
We appreciate you spending time with us in New Orleans this year and hope you find the 2014 National Convention to be enlightening and inspiring, energizing and educational. When you return home, please look for an

e-mail from us inviting you to evaluate this year's program.

This evaluation plays a key role in helping us in planning the content of future conventions, and we need your feedback to help make our future conventions the best they can be.

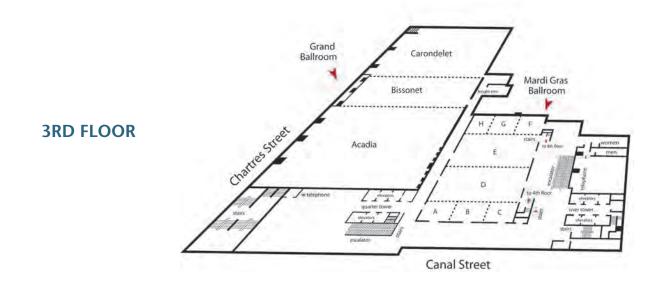
Complete the survey by November 7th and you will be entered in a drawing to win a FREE registration to The Arc's 2015 National Convention.

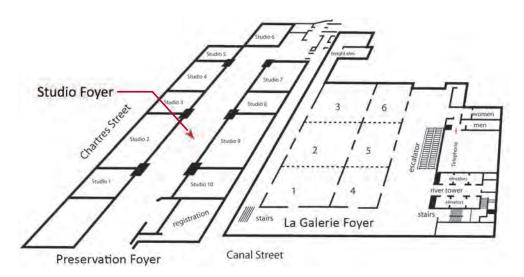
## **FLOOR PLANS**



**4TH FLOOR** 







**2ND FLOOR** 

## SPECIAL THANKS AND RECOGNITION

We wish to extend our heartfelt thanks to The Arc of Louisiana and The Arc Baton Rouge for their support and assistance in planning the 2014 National Convention. Kelly Serret and Barry Meyer led a strong team of volunteers including:

#### **Planning Committee:**

Anita Cann, Julie Baxter, Mary Durusau, Ashley Courville & Tuesday Thompson

#### **Additional Convention Volunteers:**

Lynn Farlough Donnie Hills Arleen Friloux Gwen Crockem Victoria Bryant Peggy Burney Elizabeth Fussell Janise Hardy Scottie Daigle Natalie Mason Lauren O'Neil Bonita Peltier Monique LaCaze Natalie Mason Susanne Romig Christine Dunlevy Henry Friloux
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## Thank you to our 2014 Board of Directors

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#### **Directors**

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## The Arc would like to thank all of the generous 2013 and 2014 major donors

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AARP

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★Past national president of The Arc \*bequest gifts

William M. Weiss Foundation

\*\*current members of the national board \*\*\* Gifts in the amount of \$1,000 and above are listed. Donors are in alphabetical order. Contributions referenced were received by The Arc between January 1, 2013 and July 15, 2014. We apologize if any names of donors were inadvertently left off. Please send us an email (development@thearc.org) if you feel there is an error or if you would like to learn about how you can support The Arc. Thank You.

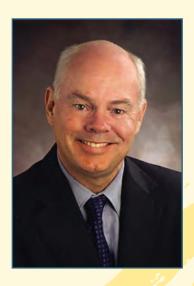
## How bright is his future?



Special needs require special attorneys.

## 2014 AWARD WINNERS

## PRESIDENT'S AWARD:



#### DR. DAVID BRADDOCK

Dr. David Braddock is one of the leading minds in the I/DD community. His research regarding long-term care, health promotion and disease prevention, and public policy toward disability has been the key point of reference for advocates across the country for decades. For his outstanding accomplishments and contributions he is being honored with The Arc President's Award, presented by Nancy Webster.

The State of the States in Developmental Disabilities Project analyzes trends in public spending and services in each state and nationally. His published research in State of the States has influenced disability legislation, litigation, and appropriations across the United States. Additionally, his work has directly aided The Arc's efforts to communicate accurate data about individuals with I/DD to our community and further. Dr. Braddock, has and continues to be a valued advocate, friend, and resource to The Arc's entire network.

### **ADVOCACY MATTERS! AWARD:**



#### **JAMES ELLIS**

This award honors a significant advocacy victory in the past year that improved the lives of people with I/DD. James Ellis is a dedicated advocate for individuals with disabilities in the civil and criminal justice system. For more than 20 years he has worked with The Arc's Legal Advocacy Committee, supporting their efforts. During his career he has filed briefs in 18 cases in the U.S. Supreme Court. In 2002, he argued Atkins v. Virginia, in which the high court held that the execution of individuals with intellectual disability (ID) violates the Eighth Amendment's prohibition on cruel and unusual punishment.

This year, Ellis played an instrumental role in Hall v. Florida, a death penalty case concerning the definition of ID that Florida uses in deciding whether an individual is protected by the Supreme Court's decision in Atkins v. Virginia. The Court ruled in favor of Freddie Lee Hall, reaffirming its commitment to ensure justice for individuals with ID. This important clarification of Atkins v. Virginia will serve as a tool to ensure justice for individuals with ID who face the death penalty in states across the country.

#### **RESEARCH AWARD WINNERS:**

#### **WILLIAM E. KIERNAN**



The Arc's Distinguished Researcher Award will be presented to Dr. William E. Kiernan. Dr. Kiernan is the Dean and Professor in the School of Global Inclusion and Social Development and Director of the Institute for Community Inclusion, a University Center for Excellence in Developmental

Disabilities (UCEDD) at the University of Massachusetts, Boston.

#### TIA NELIS



The Research Matters! Participatory Action Research Award will be presented to Tia Nelis. Ms. Nelis is a Self-Advocacy Specialist at the Institute on Disability and Human Development and the Rehabilitation Research and Training Center (RRTC) on Developmental Disabilities and Health at the University of Illinois at Chicago.

#### **NCE AWARD WINNERS:**

The National Conference of Executives of The Arc (NCE) are proud to present the 2014 awards to:



**2014 EXECUTIVE EXCELLENCE AWARD: DEBRA D. SEMAN** Chief Executive Officer The Arc of LaGrange County, Howe, IN



**2014 LIFETIME ACHIEVEMENT AWARD: BFTTY WILLIAMS** Consumer Education and **Training Coordinator** The Arc of Indiana, Indianapolis, IN



2014 RISING STAR AWARD: CHRISTOPHER STEWART President/CEO The Arc of Jefferson County, Vestavia Hills, AL



**2014 OUTSTANDING PROFESSIONAL ACHIEVEMENT AWARD:** DAN STEWART President/CEO, Achieva Resources, Greenwood, IN



**2014 LIFETIME ACHIEVEMENT AWARD: CORDELIA ROBINSON ROSENBERG** Professor of Pediatrics and Psychiatry, Director JFK Partners, Denver, CO

## NCE SCHEDULE OF EVENTS



#### Monday, September 29, 2014

9:00 a.m. - 11:30 a.m.

#### **NCE Steering Committee Meeting\***

La Galerie 6

\*Open to all NCE members

1:00 p.m. - 5:00 p.m.

#### **NCE Leadership Pre-Convention\***

La Galerie 4 & 5

Speaker(s): Andrea Chen, Kevin Crosley

Individuals with intellectual and developmental disabilities are facing a tough job market. With few employment options for the I/DD community, chapters must begin to think outside the box and discover new solutions to the ever changing employment landscape. The NCE Pre-Convention Leadership Training will focus on developing strategies to overcome these issues. Leaders will discuss how to develop and maintain business enterprises. Andrea Chen, CEO of Propeller, will share how her company launched socially-minded ventures and Kevin Crosley, President and CEO of Herkimer Arc, will help chapters transform their way of thinking and create a culture of entrepreneurism to support people with I/DD.

\*Pre-registration is required.

5:00 p.m. – 6:00 p.m.

#### Meet & Greet for All Chapter Leaders\*

La Galerie Foyer

The National Conference of Executives of The Arc (NCE) extends an invitation to all Chapter Leaders: Executive Directors, Management staff, and Board members to gather with colleagues old and new. Take the opportunity to meet and enjoy the company of others who share in the passion of The Arc.

\*Pre-registration is required.

#### Tuesday, September 30, 2014

9:00 a.m. - 11:45 p.m.

#### **NCE Leadership Pre-Convention\***

La Galerie 4 & 5

Speaker(s): Mary Lynne Bisland, Executive Director, Terrebonne Arc Kevin Crosley, President/CEO, Herkimer Arc, Kim Dodson, Associate Executive Director, The Arc of Indiana, Cliff Doescher, Executive Director, Arc of Greater New Orleans, Sheila Moore, CEO, The Arc Davidson County and Greater Nashville, Lori Ropa, Executive Director, The Arc–Jefferson, Clear Creek & Gilpin Counties, Richard Schwartz, Executive Director, The Arc of Sullivan County, Ken Singer, Executive Director, Berkshire County Arc

Eight chapter leaders of The Arc will share their unique employment projects and you will have the opportunity to meet with these individuals in small groups to learn the "nuts and bolts" of these projects. The event will end with a thought-provoking closing on the impact of Home and Community Based Services (HCBS) final rule and the recent Department of Justice decisions on the future of employment for people with I/DD.

\*Pre-registration is required.

Continental breakfast will be served from 8:30 a.m. – 9:00 a.m.

10:00 a.m. – 6:00 p.m.

#### **NCE Silent Auction**

Studio 10

12:00 p.m. - 1:45 p.m.

#### **NCE Awards Luncheon\***

La Galerie 3



For a complete list of NCE Award Winners refer to page 9.

\*This is a ticketed event.

#### Wednesday, October 1, 2014

8:30 a.m. – 3:30 p.m.

#### **NCE Silent Auction\***

Studio 10

\*Bidding closes at 3:30 p.m.

## SCHEDULE OF EVENTS

#### Monday, September 29, 2014

10:00 a.m. – 8:00 p.m.

#### Registration

Preservation Fover



1:00 p.m. – 5:00 p.m.

#### **NCE Leadership Pre-Convention\***

La Galerie 4 & 5

\*Pre-registration is required.

4:00 p.m. – 8:00 p.m.

#### **National Board of Directors Meeting**

La Galerie 6

5:00 p.m. – 6:00 p.m.

#### Meet & Greet for All Chapter Leaders\*

La Galerie Foyer

The National Conference of Executives of The Arc (NCE) extends an invitation to all Chapter Leaders: Executive Directors, Management staff, and Board members to gather with colleagues old and new. Take the opportunity to meet and enjoy the company of others who share in the passion of The Arc.

\*Pre-registration is required.

#### Tuesday, September 30, 2014

7:00 a.m. – 5:00 p.m.

#### Registration

Preservation Foyer

9:00 a.m. – 11:45 p.m.

#### **NCE Leadership Pre-Convention**

La Galerie 4 & 5

\*Pre-registration is required.

#### **CONCURRENT SESSION TRACK**

All of these sessions are intended for self-advocates, chapter professionals, family members, and volunteer leaders. We leave it to you to create your own personalized schedule to ensure you get the most out of the program we have crafted. Look for the corresponding icons in the program schedule to identify sessions by track.

**Program Innovations:** Sessions in this track cover program innovations and ideas from The Arc's chapter network. Participants will learn about exciting programs with replicable models, and meet individuals who can help them expand or create programs in their chapter.





**Professional and Personal Development: Ses**sions in this track focus on the development of skills and knowledge to grow professionally, advance your career, and help improve your organization's effectiveness and success.



Board & Volunteer Development: Sessions in this track focus on identifying and recruiting successful board members, seeking out future leaders, and strengthening chapter governance.

Advocacy and Public Policy: Sessions in this track provide information on how to grow a strong grassroots network, advocate on a local and national level, and learn about the most important public policy topics facing our community.



#### JESDAY

12:00 p.m. - 1:45 p.m.

#### **NCE Awards Luncheon\***

La Galerie 3

For a complete list of NCE Award Winners refer to page 9.



Sponsored by MUTUAL OF AMERICA
Your Retirement Company

\*This is a ticketed event.

2:00 p.m. – 3:00 p.m.

#### **BREAKOUT SESSIONS (6)**

#### Discovering a Path to Employment

Speaker(s): Michael Callahan, Maureen Cronin, Christy Lewis, Tanya Regli



Studio 1 & 2

Discovery is an alternative vocational assessment. It provides, in a non-traditional, common-sense form, the information needed to determine the strengths, needs, and interests of any person with complex life issues. Discovery is used to create a profile of the person with complex needs that can be used to customize employment for the person. Discovery is NOT employment. It is the first step in the customized process, with the goal of employment. The Arc of Pennsylvania is currently facilitating a first-ofits-kind pilot program—certification of trainers in Discovery—from Marc Gold and Associates, a nationally recognized program. Partnerships, through a braided funding system, combine government and private community grant programs.

#### **Managed Long Term Services and Supports:** What does it mean?

Speaker(s): Julia Kenny, Shane Spotts



La Galerie 4 & 5

Is your state moving at the speed of light to redesign how Medicaid pays for long term services and supports? Is your state implementing or positioning itself to move into a managed care environment? The presenters will discuss why states are compelled to re-design the way they

support individuals with intellectual and developmental disabilities (I/DD), provide an overview of managed long term services and supports, and highlight the various federal authorities, as well as programs, through the Affordable Care Act (ACA) that states are utilizing to implement systems change. It will examine state programs, identify what's working and not working and key lessons learned to help participants understand the current landscape. Presenters and participants will explore stakeholder engagement in systems change, the creation of new and diverse alliances, and how to interface with Managed Care Organizations to help shape policies and practices in a managed care environment, which support the core values of The Arc in their home states.

#### "What about me?" Enhancing the Well-being of Siblings of Children with Disabilities

Speaker(s): Avidan Milevsky



Studio 3 & 4

This session will highlight the unique issues faced by siblings of children with disabilities and how parents and service providers can help siblings deal with the challenges.

#### Mind the Gap—Exploring Gaps in Mental Health Services for People with I/DD

Speaker(s): Carol Meredith, Cordelia Robinson, Marijo Rymer





Studio 7 & 8

There is a widely recognized lack of cross-system collaboration among mental health, developmental disability, and primary health care systems for people with co-occurring behavioral health disorders and I/DD. Colorado chapters of The Arc, together with JFK Partners, the University of Colorado Center of Excellence in Developmental Disabilities, and other advocacy organizations, completed a "gap analysis" to identify "holes" in systems ranging from public policy to system capacity that limit access to needed mental health services, as well as crisis intervention/prevention for people with I/DD who also need behavioral support and mental health services. Inadequate services result in inappropriate use of emergency services and hospitalization, as well as significant trauma for families and individuals with I/DD. Learn how to analyze your state systems to "fill the gaps."

#### **How to Advocate with Your Legislator**

Speaker(s): Jill Egle, Sharon Hennessey, Representative Walter Leger



Studio 9

Legislation and testimony from Louisiana's 2014 legislative session will serve as training tools in this discussion of advocacy strategies. Techniques ranging from identification of an issue, recognition of its impact and importance to the disability rights movement, to practical tips regarding presentation and working with legislators will be discussed.

#### "Being With" People Experiencing **Grief and Loss**

Speaker(s): Barbara Stewart, Mary Anne Tolliver



La Galerie 6

Loss is an unavoidable part of living, and grief is the process that helps us heal from a loss. Historically, it was believed that people with intellectual disabilities lacked the cognitive abilities to feel or express grief-related thoughts and feelings. However, recent research has shown that people with intellectual disabilities should be included in the bereavement process and their everyday losses should be acknowledged. Presenters will dispel these past misconceptions by sharing a new view of grief. This perspective includes current best practices for people with intellectual disabilities and important strategies to assist administrators, staff, families, and self-advocates in supporting grieving individuals. Through story telling, examples of successful grief interventions, and learning about partnerships such as hospice, participants will leave the session feeling competent and comfortable using the simple techniques of "being with" individuals who are grieving the loss of others or thinking about their own mortality.



Sometimes, making a difference makes all the difference in the world.

> Proud sponsor of The Arc's 2014 Convention



#### **OPENING GENERAL SESSION & NETWORKING ACTIVITY**

3:30 p.m. – 5:00 p.m.

#### Our Stories...Our Mission...Our Future

Grand Ballroom | Third Floor

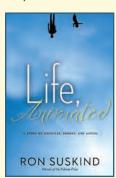


Ron Suskind



Fred Maahs

The Arc's mission is brought to life by the stories of our community. Self-advocates from across the country will be sharing their stories to help bring to life facts and issues facing the disability community. Two keynote speakers will also share their amazing and inspirational stories as this year's convention kicks off.



Ron Suskind, Pulitzer Prize-winning journalist and author, will share his family's story. His latest work, "Life, Animated: A Story of Sidekicks, Heroes and Autism," chronicles his family's twenty year struggle with their son's autism. Through Disney animated movies, Ron was able to finally break

through and communicate with his son. Ron's son Owen and his wife Cornelia will also be joining him.

Learn about Comcast NBCUniversal's relationship with The Arc and how Fred Maahs has steered the Comcast Foundation. Fred, Director of National Part-

nerships for Comcast Corporation and Vice President of Comcast Foundation, will share his personal experience as a person with a disability, his commitment to community service, and the benefits of corporate/ nonprofit partnerships.



Shaun Bickley



Betty Williams

Shaun Bickley is a self-advocate with autism who trains other people with I/DD in self-advocacy across the state of Texas.

Betty Williams is the Coordinator of Consumer Education and Training at The Arc of Indiana.

5:00 p.m. – 5:30 p.m.

#### **Networking Jump Start**

Grand Ballroom | Third Floor



Christopher Littlefield

This year we surveyed hundreds of National Convention participants asking what the most valuable part of attending The Arc's premier event was, and the answer was simple: the opportunity to network and learn from each other. We heard your feedback and have restructured this year's convention to help

you get the most from participation. In the "Networking Jump Start" we will introduce you to several new convention structures designed to facilitate peer to peer learning, share networking tips to help increase your confidence in connecting, and address some of those awkward conference dynamics (forgetting names, getting stuck in boring conversa-

tion, only talking with the people you came with) to ensure we all capitalize on the unique opportunity The Arc's Convention provides.

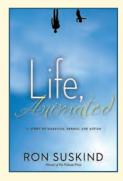
Christopher Littlefield, the founder of AcknowledgementWorks, is based jointly in South America and the United States. Over the last six years, Christopher conducted over 400 street interviews, ran numerous studies around the globe, all to understand what employees need to feel valued at work. His findings have been translated into workshops, and coaching services geared to help leaders develop the skills and self-awareness to produce extraordinary results. AcknowledgmentWorks clients include, Fidelity Investment, Kraft Foods, Metlife Insurance, The United Nations & The US State Department. Christopher was a speaker at TEDxBeirut in 2012.

5:30 p.m. – 6:30 p.m.

#### **OPENING NETWORKING RECEPTION**

#### **Book Signing with Ron Suskind\***

Studio & Preservation Foyer



Following the opening general session and networking jump start, all participants will gather for a networking reception with appetizers and drinks. This event will give participants an opportunity to catch up with old colleagues and friends and make important new connections. The Arc's national board and staff will all be in attendance and eager to answer questions and help make introductions.

During this reception attendees will have the opportunity to meet acclaimed author and keynote speaker Ron Suskind. He will also be signing copies of his book, "Life, Animated: A Story of Sidekicks, Heroes, and Autism," which will be available for sale at The Arc Store.

\*Light refreshments will be served.

#### Wednesday, October 1, 2014

6:30 a.m. – 7:30 a.m.

#### Wake & Shake with Eruption Athletics

La Galerie 2





Chris Engler

loe lelinsk

Eruption Athletics (EA) has been EA-nspiring the world of fitness and EA-mpowering individuals with intellectual and developmental disabilities through EA-xercise for 5 years now. Come meet the energetic duo of Chris Engler and Joe Jelinski in this interactive morning fitness session to see what all the buzz is about and to learn how you can start changing lives by teaching others to "Grow with the Flow" on the patented EA Volcano PADD. Make sure to come ready to exercise!

7:30 a.m. – 5:00 p.m.

#### Registration

Preservation Foyer



7:30 a.m. - 9:00 a.m.

#### **Planned Giving Workgroup Breakfast\***

Balcony J | Fourth Floor

\*Invitation only.

7:30 a.m. – 9:00 a.m.

#### **Policy & Positions Committee Breakfast\***

Balcony I | Fourth Floor

\*Invitation only.

8:00 a.m. – 9:00 a.m.

#### States President's Breakfast\*

Balcony K | Fourth Floor

\*Invitation only.

## Accreditation Matters



Accreditation assures the persons served, funders, and partners that an organization is committed to continually improving services, encouraging feedback, and serving the community.



www.carf.org

#### Program Areas:

- Community Employment Services
- Self-Employment Services
- Employee Development Services
- Employment Planning Services
- Employment Skills Development
- Affirmative Business Enterprise
- Child and Youth Services
- Community Housing
- · Supported Living
- Respite Services
- Services Coordination
- · Community Integration
- · Assistive Technology
- Support Services for Autism Spectrum Disorder
- Behavioral Consultation

To learn more about CARF and how accreditation can help your organization, email ecs@carf.org or call (888) 281-6531.





8:00 a.m. - 9:00 a.m.

#### The Arc's Program Breakfast\*

Grand Ballroom | Third Floor

Enjoy continental breakfast with The Arc of the United States staff and learn about our innovative, national initiatives. You'll receive a brief overview of our programs in air travel, autism and self-advocacy, criminal justice, digital literacy, diversity and cultural competence, employment and transition from school to community, FASD prevention, future planning, health and wellness and receive an update on our national development activities. Staff will also be available to meet with you and explore how your chapter can become involved in any number of research, training, technical assistance, demonstration grant and service opportunities. Networking + Innovation = good times rolling for individuals and families served by their local, state and national chapters of The Arc.

\*This breakfast is open to all attendees at no additional charge.

8:00 a.m. – 4:30 p.m.

#### **Sponsor Exhibits**

Preservation Foyer

Sponsor Registration & Set-Up Wednesday, October 1

7:00 a.m. – 8:00 a.m.

Sponsor Exhibit Hours Wednesday, October 1

8:00 a.m. – 4:30 p.m.

8:30 a.m. – 3:30 p.m.

#### **NCE Silent Auction\***

Studio 10

\*Bidding Closes at 3:30 p.m.

8:45 a.m. - 9:15 a.m.

#### **EXPRESS LEARNING SESSIONS (5)**

#### The Power of Recognition

Speaker(s): Christopher Littlefield



La Galerie 4 & 5

Study after global study shows that recognition is fundamental to the engagement and retention of top talent and the profitability of our organizations, so why do managers still avoid doing it? Through an interactive process, participants will be exposed to a hidden side to recognition, learn the four common misuses of recognition that foster distrust within organizations, and explore other misconceptions around the recognition process that

prevent managers from giving their employees the very thing they need. Participants will walk out of this session feeling equipped with a concrete, easily implementable tool, to support managers in ensuring their employees feel recognized and valued.

## Getting Back to Our Roots: Building Power Through Family Organizing

Speaker(s): Leslie Simoes





Studio 7 & 8

This session will share how The Arc Connecticut created a grassroots movement that mobilized hundreds of families and individuals with I/DD to create the first state I/DD Legislative Caucus. This Caucus has achieved critical acclaim, and its successes in the 2014 legislative session came from building strong relationships between families and legislators. This session will help other chapters recreate this kind of initiative in their state. Attendees will leave with a toolkit and an organization plan to replicate the model.

## How to Use Film to Further Your Chapter's Mission

Speaker(s): Anthony Di Salvo, Harriet Yaffe



Studio 9

Attendees will gain an awareness of the power of film to inspire, motivate, and educate the many stakeholders who are partners in the missions of our chapters. The session will include the screening of short films that feature people with disabilities and a discussion of how they can be used with boards of directors, chapter staff, civic organizations, self-advocates, and students in public and private schools.

#### **Natural Supports Across the Lifespan**

Speaker(s): Laura Brackin





Studio 1 & 2

Natural supports are just that—natural. We ALL have natural supports. It could be the friend we call when we are sad or the neighbor who loans us a cup of sugar. Natural supports have been shown to increase the quality of life for individuals. But all natural supports must be nurtured and developed. And many times, individuals with a disability and/or their caregivers miss opportunities to develop and nurture natural supports. But it is never too late! This presentation provides an overview of natural supports and identifies different opportunities to develop natural supports across the lifespan.

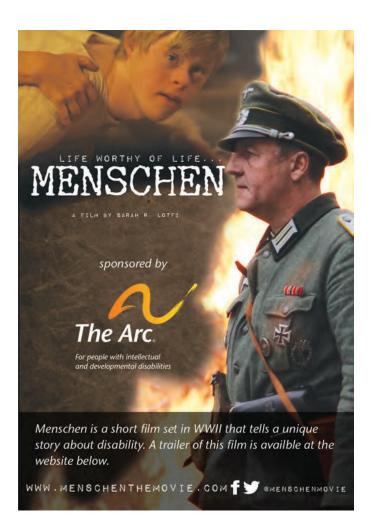
#### Overcoming Challenges: How to Make the Brand Work for You

Speaker(s): Ieshia Kinney



Studio 3 & 4

Now that the majority of chapters have adopted The Arc's brand, we can take a deeper look into brand implementation. You don't want to miss this informative session that will help you get past some hurdles and get you going in the right direction with confidence. Find out how you can maximize brand awareness in a few budget-friendly and practical ways. We will go over DOs & DONTs and address common challenges that chapters face during brand implementation. We will also review resources including templates and other branding/marketing materials available for free on The Arc's website: www.thearc.org/ for-chapters. There will be a Q&A to follow. Remember, consistency and execution are key to building a strong brand, which will help your chapter gain political, volunteer, and donor support—so learn how to make the most of your brand.



9:30 a.m. – 12:00 p.m.

#### **Self-Advocacy Symposium**

La Galerie 1 & 2



At last year's convention, self-advocates from across the country developed a plan for creating more inclusive communities, which they displayed on a PATH (a tool used for person-centered planning).

This year, national board member and self-advocate Barb Coppens will act as the "master of ceremonies" to moderate four exciting presentations:

- Co-Director of Autism NOW Amy Goodman will talk about how to end adult bullying
- Self-advocate Jill Egle will speak about how to end the use of the R word
- Entrepreneur Teddy Fitzmaurice will speak about his Teddy's Ts business
- Self Advocate Coordinator of People First West Virginia Kevin Smith will speak about independent living

After these presentations, Self-Advocate Coordinator from The Arc of Texas Shaun Bickley will lead attendees in updating the PATH to reflect self-advocates' goals for 2014.

\*Come meet speaker(s) at Entrepreneur Alley.

9:30 a.m. - 10:30 a.m.

#### **BREAKOUT SESSIONS (6)**

#### Anatomy of a Successful Special Event

Speaker(s): Linda Smith





La Galerie 4 & 5

Linda Smith, is a fundraising innovator with over 30 years of experience turning fundraising events into amazing experiences. She will help you create successful and magical events in your community, transforming the mundane to magical. Linda will show you the connections you need to make your event break records while wowing your guests, participants, media, and sponsors. Linda's determination to engage an entire community, in her beloved organization serving people with intellectual disabilities, has led to a group of signature events that are envied around the world.

#### The "Unintentional Humor" of Life With a Disability

Speaker(s): Brent Anderson\*, Linda Gund Anderson



Studio 9

Focusing on the universal human bond, humor, Brent Anderson shares his personal experiences of living with autism. Brent explains how his "literal mind" produces many communication challenges, and he will review the strategies he uses to communicate effectively. Creative visuals demonstrate why idioms, homophones, verbs and common nouns are often difficult to grasp and expose the language disparities that many children experience. This humorous presentation is not to be taken lightly. Participants will learn how one with autism processes humor and why it impacts social interactions. Outcomes include specific strategies for improved communication and methods for teaching and encouraging humor. This interactive, fun and educational session is not to be missed. It is a favorite of audiences everywhere.

\*Come meet speaker(s) at Entrepreneur Alley.

#### CMS Settings Rule – Part A: How to Get My **Chapter of The Arc into Compliance**

Speaker(s): Laura Brackin





Studio 7 & 8

The Centers for Medicare & Medicaid Services (CMS) issued a rule in January of 2014 regarding appropriate settings for Home and Community Based Services. States have until March of 2015 to develop a plan for complying with the settings rule. The goal of this presentation is to provide attendees with an overview of the rule and offer some ideas, strategies, and tools providers can use to evaluate their services and work toward compliance with the rule. The primary target audience for this presentation is service providers who want to not only be proactive in being compliant with the CMS settings rule, but more importantly, those providers who want to identify other ways to provide quality services.



## Guardianship as a Last Resort: Alternatives, Options and Misconceptions

Speaker(s): Kim Grier



La Galerie 6

Guardianship is a legal process in which rights are taken from one person and vested in another, including decision-making rights. As such, guardianship should only be used as a last resort to address obstacles or challenges that may arise. This session will present an overview of guardianship, alternatives and options along the continuum of choice leading to guardianship, and discuss guardianship misconceptions that may hinder individuals and families from making informed choices.

## Integrated and Managed Care and Their Effect on Developmental Disability Waiver Services

Speaker(s): Karen Scallan, Peggy Terhune



Studio 1 & 2

As states work toward managed care, they are integrating behavioral health services with physical health services. This presentation will discuss how to work effectively with various types of providers to ensure that the person is getting appropriate care and what to do when working with accountable care organizations and managed care organizations. It will also discuss Louisiana's move to a fully-integrated managed care model for all services for individuals with developmental disabilities, including Medicaid waiver services such as direct support care, nursing home care and institutional care, the potential pitfalls and advantages of this model, and how to advocate for protections when states move to managed care for developmental disability service delivery.

## The ALEC Program—Keeping People with Autism and First Responders Safe

Speaker(s): William Cannata



*Studio 3 & 4* 

The Autism and Law Enforcement Education Coalition (ALEC) is a program of The Arc of South Norfolk Family Autism Center that offers specialized trainings to First Responders regarding Autism Spectrum Disorders. This session will provide an overview of the various components of the training program, show clips of the videos used during trainings sessions, as well as a general review of the core Autism 101 training curriculum. This session will discuss how the ALEC Program was developed and

how chapters can replicate the program with assistance from The Arc of South Norfolk and ALEC. Current funding sources for The ALEC Program and how to "get started" at your own chapter of The Arc will be discussed, as well as success stories and where the program has implemented.

11:00 a.m. - 12:00 p.m.

#### **BREAKOUT SESSIONS (6)**

#### **Moving Towards Integrated Employment**

Moderator: Jonathan Lucus Panelists: Ken Singer, Don Rowe





Studio 1 & 2

Join national staff and chapter execs as they walk participants through the process of creating successful community-based employment initiatives. This session will explore effective options to sheltered workshops through the development of supported employment services, social enterprises, and formal internship programs. Panelists will also discuss balancing the perceived need for sub-minimum wage certificate programs and the desire to create more progressive alternatives.

## 2014 Position Statements Discussion and a Look to the Future

Speaker(s): Marty Ford, Michael Mack, Elise McMillian, Peter V. Berns, Nancy Webster



Studio 9

This session will review The Arc's proposed revised 2014 Position Statements on the Criminal Justice System, Family Support, Self Advocacy, and Long Term Supports and Services (which combines our statements on Medicaid, Waiting Lists, and Direct Support Professionals). This is an important opportunity to have any questions answered about the position statements before the chapters vote on them.

#### The CMS Settings Rule – Part B: Employment and Person Centered Planning

Speaker(s): Laura Brackin





Studio 7 & 8

The Centers for Medicare & Medicaid Services (CMS) issued a rule in January of 2014 regarding appropriate settings for Home and Community Based Services. This rule will impact the settings in which employment services can be delivered. States have until March of 2015 to develop a

plan for complying with the settings rule. The goal of this presentation is to provide attendees with an overview of the CMS settings rule and provide detailed information on how the rule will potentially impact employment services. The primary target audience for this presentation is service providers who want to be proactive in being compliant with the CMS settings rule.

## The Arc's Operation House Call: Medical Student Training

Speaker(s): Maura Buckley



Studio 3 & 4

Participants will learn about Operation House Call (OHC), an important program where young medical professionals gain knowledge about the daily lives, modern support, challenges, resources, and advocacy essential to best practice in the health care partnership. Students practice building rapport and gaining information above and beyond purely "medical" concerns. And because the learning is done in the classroom and in a non-medical setting, without the stress of acute care responsibilities, students focus on the important perspective and expertise these instructors, self advocates, and families share. Over 300 medical students complete OHC's program each year. OHC continues to grow and has been recommended for all medical schools in Massachusetts by the Governor's Commission on Autism.

#### Catching Fire With Fundraising: Everything You Need to Know to Create a Comprehensive Development Plan to Grow Private Support

Speaker(s): Patrick Manion



La Galerie 6

In recent years, public funds have often been reduced or held level for several years. As a result, chapters now find themselves carrying a financial burden of 5% or more of their budgets due to increases in the costs of care, fuel, insurance, and personnel benefits. Despite the chapter's size, they must increasingly look for private funding to supplement dwindling government funds in order to make ends meet; ensuring financial stability and continued availability of services to people with I/DD. To assist you in creating or building a solid development program, attendees will be provided with proven methods for building a comprehensive development plan to grow private support, information on how to cultivate donor relationships that will lead to major and planned gifts, and a tool kit of documents and templates to aid in developing a comprehensive development plan that creates realistic development budgets to support the plan.



#### Special Needs Trusts with a Focus on Quality of Life

Speaker(s): Stephen Dale, Bernard Krooks, James McCarten, Benjamin Rubin, Brian Rubin



La Galerie 4 & 5

This presentation will focus on planning for the needs of a person with a developmental disability from the perspective of five Special Needs Alliance attorneys who actively plan in five different states. Each attorney is a family member of a person with a developmental disability, an active member of The Arc in their state, and each serves on boards of chapters of The Arc. The program will focus on the basics of special needs trust planning, as well as regional differences in laws, trustee options, and public services.

12:30 p.m. – 2:00 p.m.

#### Film Festival Luncheon\*

Grand Ballroom | Third Floor





#### ©ponsored by MERCER

The Film Festival continues to be one of the most beloved parts of the convention every year. People with I/DD remain marginalized in the mainstream media. The Arc and Sprout aim to raise their visibility by showcasing works of all genres by and about this population. Films include: I Love Grilled Cheese, Extra Ordinary, A Good Life, Too, Fixing Luka, S#!T People Say and more!

\*This is a ticketed event.

2:00 p.m. – 4:30 p.m.

#### **Entrepreneur Alley**

Studio Fover





Check out the exhibits of our self-advocate entrepreneurs and support their microenterprises! Don't forget to also check out The Market, where you can find additional featured entrepreneurs who send their products to us to be sold.

2:15 p.m. – 3:15 p.m.

#### **BREAKOUT SESSIONS (6)**

#### **Public Policy Update from Washington**

Speaker(s): Annie Acosta, Marty Ford, Amie Lulinski, Michael Mack, Elise McMillan, T.J. Sutcliffe, Julie Ward



Studio 9

The Arc's public policy team will provide an overview of the current happenings in federal disability policy. As the 113th Congress winds down, there are still many important actions taking place in the nation's capital that affect people with disabilities. Come hear about the budget situation, Medicaid, Social Security, civil rights, the ABLE Act, implementation of the Affordable Care Act, and more.

#### **High Impact Philanthropy**

Speaker(s): Michael Baker



Studio 7 & 8

This session will focus on the key principals and steps needed to implement a culture of major gift philanthropy within your organization. Case studies and best practices from external organizations and a local chapter of The Arc will be utilized to deliver the content of the session. Participants will learn the steps to create a culture of high impact successful major gift philanthropy in their organization.

#### HIRED, Getting to Yes: Looking at Strategic Partnerships with the Business Community

Speaker(s): Jonathan Lucus, Rebecca White



La Galerie 6

This session will provide an overview of The Arc's role in creating employment opportunities for individuals with I/DD in the private and public sector and offer a look into The Arc Central Chesapeake Region's innovative HIRED program. With increasing competition in the labor market, it has been crucial that employment programs reach out to educate and partner with the business community. The first part of the session will highlight several new projects: The Specialisterne Partnership and the Federal Government Employment Initiative that The Arc initiated in 2014. The second part of the session will highlight The Arc Central Chesapeake Region's HIRED program. HIRED takes out the guess work and dispels the myths surrounding employment of people with disabilities by building from a partnership.

#### **Got Plans? Supporting Aging Caregivers and** Individuals with I/DD in Future Planning

Speaker(s): Carrie Hobbs Guiden, Hye Kyong Jeong, Nancy Murray, Lori Opiela, Robin Shaffert



La Galerie 4 & 5

There are an estimated 600,000 – 700,000 families in the United States in which adults with I/DD are living with aging family members and there is no plan in place for the individual's future. The Arc is shining a spotlight on the need to encourage and support families and individuals with I/DD to create person-centered future plans. During this session, you will learn about the upcoming launch of the Center for Future Planning and leaders of chapters of The Arc will share their expertise in providing practical assistance to aging caregivers and in supporting families to create future plans. You will also have the opportunity to collaborate with other participants on how to address these challenges and you will walk away with tips on strengthening existing efforts to support aging caregivers and promote future planning.

#### **Cultural Diversity & Inclusion: Meeting the** Needs of a Diverse I/DD Community

Speaker(s): Dawn Cooper





Studio 1 & 2

Increasing the capacity of our chapters to expand access to and provide services to a diverse intellectual and developmental disabilities community is a goal of The Arc's new Cultural Diversity initiative, and has become part of a larger national discussion on what cultural competence, diversity and inclusion really means for The Arc and its chapters. Join us as we explore the following questions and engage in a frank and lively dialogue on what we know and don't know about diversity and The Arc.

- What do the concepts of diversity, inclusion and cultural competence really mean?
- What are the outcomes that a focus on diversity, inclusion and cultural competence will have on our organizations?
- What is our role in creating and sustaining an inclusive organizational culture?

Gaining clarity and increasing understanding of what we mean by "a culturally competent, diverse, inclusive organization" and what it takes to get there will start us down the path to achieving our goals and fully realizing our organizational mission.

## RELIAS LEARNING

Streamline the enrollment, tracking and reporting of your agency's training program.

Visit our booth to learn more.



#### **Coast to Coast**

Speaker(s): Tony Anderson, Lori Ramirez, George Suess



Studio 3 & 4

Over several years, The Arc of Fresno and Madera Counties in California, with the help of The Arc of Delaware County in New York, has transformed itself. Together they have worked to increase proactivity, positivity and overall effectiveness at The Arc of Fresno and Madera Counties. Results have been impressive and include: the increased satisfaction of individuals and families, improved staff performance and a corresponding increase in morale, a marked reduction in behavioral episodes, improved staff attendance and even fewer "call ins." Over the last couple of years, The Arc of California has noticed the results and has made it a priority to bring that success to others in the state.

3:45 p.m. - 4:45 p.m.

#### The Arc's World Café



Grand Ballroom | Third Floor

The World Café is your opportunity to discuss challenges, ask questions, share your expertise, and capitalize on the knowledge of your peers. Members of The Arc's national staff and board will be available to help facilitate conversations in their areas of expertise. During the World Café groups will be formed around key topics and you will have the opportunity to share best practices, brainstorm solutions, and feel understood by the only people who really get it, your peers. Walk away with key insights and new connections. Participants will also be given the opportunity to populate the "wild card" section of the World Café with topics that they feel need to be discussed. Selected topics include but are not limited to:

- Development
- Future Planning
- Diversity and Cultural Competence
- Employment
- Public Policy & Advocacy
- Wild Card YOU pick the topic



4:00 p.m. – 4:45 p.m.

#### **BREAKOUT SESSIONS (3)**

#### eDocNY: A Success Story on How to Transition a Vanishing Business into a Winning Business

Speaker(s): Kevin Hansan



Studio 1 & 2

Eight years ago, a small group of The Arc of Westchester New York board members asked senior leadership to research new business ventures that would employ people with I/DD and generate income that would support agency programs and services in need of additional funding. Senior leadership returned with the idea to turn their existing microfilming and box storage businesses into a full service document management company named eDocNY. Since its reincarnation, eDocNY has shut down its micrographic business, generated nearly \$8,000,000 in contract sales through its digital imaging service, and offers meaningful employment for over 100 people. This presentation will cover their approach to rebranding the business, the social return on investment they offer to customers, how they transitioned themselves to offer high tech services to businesses, retrained themselves to function in a high tech work environment, and summarize their keys to success and lessons learned.

#### **Transition to Community Volunteerism and Employment**

Speaker(s): Kim Hommerding, Chuck Lamson



Studio 3 & 4

By providing support of the transition from the education system to the workforce, one Michigan community provides skill training, community training sites, and supports to individuals over the age of 18. This session will explain how this program started, its funding sources and partnerships, program requirements, and community demographics. An interactive discussion on topics covered will take place during the end of this session.

#### **Developing Emerging Leaders at The Arc**

Speaker(s): Donald Rowe, Mary Jo Walla





Are you intersted in developing your career with The Arc? Are you interested in learning new leadership skills? Then this is the session you need to attend! We will share our lessons learned over the past three years of our in-house leadership program, as well as advise you on how to start your own leadership institute.

5:00 p.m. – 7:30 p.m.

#### LOCAL HOST EVENT

#### Laissez Le Bon Temps Rouler with **Chapters of The Arc from Louisiana\***

Presbytère – 751 Chartres St, New Orleans, LA 70116

#### Mardi Gras Second Line Parade

Ticketed attendees should not miss out on this incredible experience. Follow the brass band down Chartres Street to the Presbytere for the Local Host Event. Meet in the hotel lobby starting at 5:00 p.m. for a 5:15 p.m. departure.

Don't be late!

A special thank you to Lt. Governor Jay Dardenne for his support of The Arc and his invitation to our guests to "Pick Your Passion!"



\*This is a ticketed event.

#### Thursday, October 2, 2014

6:30 a.m. - 7:30 a.m.

#### Wake & Shake with Eruption Athletics

La Galerie 2

Eruption Athletics (EA) has been EA-nspiring the world of fitness and EA-mpowering individuals with intellectual and developmental disabilities through EA-xercise for 5 years now. Come meet the energetic duo of Chris Engler and Joe Jelinski in this interactive morning fitness session to see what all the buzz is about and to learn how you can start changing lives by teaching others to "Grow with the Flow" on the patented EA Volcano PADD. Make sure to come ready to exercise!

7:30 a.m. - 3:00 p.m.

#### Registration

Preservation Foyer



8:00 a.m. - 9:00 a.m.

#### Sponsor Appreciation Breakfast — NEW\*

Grand Ballroom | Third Floor

The Arc would like to recognize our valued Sponsors at the Sponsor Appreciation Breakfast. Please join us in thanking those who make this event possible.

\*This breakfast is open to all attendees at no additional charge.

8:00 a.m. - 9:00 a.m.

#### State Executive Director's Meeting\*

La Galerie 4

\*Invitation only.

8:00 a.m. – 11:00 a.m.

#### **Entrepreneur Alley**

Studio Foyer



9:15 a.m. - 10:00 a.m.

#### **BREAKOUT SESSIONS (6)**

## The Arc's Public Policy Agenda – Open Forum for Your Ideas

Speaker(s): Michael Mack, Elise McMillian



Studio 9

You are invited to attend this session to share your views and to help The Arc update our Legislative and Public Policy Agenda for the 114th Congress (2015-2016). We need to know what matters most to you!

## Improving Lives with the Training for Independent Living Curriculum

Speaker(s): Mary Duke, Karie Ragan



Studio 3 & 4

With over 35 years of success, The Arc of Ventura County's Training for Independent Living (TIL) program has proven to be one of the most comprehensive and effective in the United States. Their robust and proven curriculum ranges from essential life skills from money management to personal interactions that have been adapted and modernized over the years. TIL has significantly improved the lives of countless individuals who are now successfully living independently within the community. The presentation will cover details of the program and questions are welcomed. A training manual that covers all aspects of the program will be made available through The Arc of Ventura County.

#### **New Options for Housing in Your Community**

Speaker(s): Andrew Sperling, T.J. Sutcliffe



La Galerie 3

This session will provide an overview of an exciting new model for creating integrated, accessible, affordable housing for people with significant disabilities under the Department of Housing and Urban Development's Section 811 Supportive Housing for Persons with Disabilities program. Under the new model, states can access federal funding to create integrated, affordable housing linked with voluntary supports and services in support of state Olmstead plans, Money Follows the Person projects, and other community living initiatives. Learn about the first round of Section 811 state grants, how advocates can work with their state housing, Medicaid and disability agencies that support state work on Section 811, and how advocates can support strong Congressional funding for the new Section 811 program.

#### **5000 Individuals Receive Services This Year** in Washington State!

Speaker(s): Sue Elliott, Margaret-Lee Thompson



La Galerie 2

Five thousand individuals with I/DD on the no-paid services caseload in Washington State will receive services because of the action of the State Legislature. Four thousand individuals and their families will receive Family Support because of a new federal waiver that will match 50/50, thus allowing twice as many individuals/families to receive this service. One thousand additional individuals will be added to a Medicaid Waiver by using the 6% additional match on the federal Community First Choice option. Join Sue Elliott and Margaret-Lee Thompson as they share the impact that advocacy has made in influencing their State Legislature to improve the supports and services of individuals with I/DD.

#### **Engaging Young Families: Diversity & Early Intervention**

Speaker(s): Dawn Cooper, Monica Sanjur, Nancy Webster



Studio 7 & 8

Providing support and services to diverse members of the I/DD community is an important goal for The Arc. One population that has been difficult for The Arc and its chapters to engage is young families. Join us for an interactive working session as we bring together early educators, families, service providers and advocates to dialogue and

brainstorm about: the needs of young families and the availability of resources: information on the benefits of early intervention needed during early diagnosis; guidance supporting them in navigating the system; and the role The Arc and its chapters play in providing essential information and services. Come share your ideas, best practices, challenges, and successes as The Arc looks for ways to build more accessible programs and define our role at the national level.

#### Siblings' Role in Managing **Special Needs Trusts**

Speaker(s): Theresa Varnet



Studio 1 & 2

Drafting a Special Needs Trust is the first step in placing a safety net under your child with special needs to ensure a quality life for him or her. While parents often rely on siblings—or in my case, a first cousin—to monitor how funds are spent, and that the special needs family member reaps the greatest benefit from having a special needs trust, this knowledge is not intuitive. Where can the sibling, cousin or family advocate go to find the information s/he needs to ensure the funds in the trust are maximized and used to enhace the beneficiary's quality of life while still retaining eligiblity for needs based benefits? This presentation will provide information to pass on to siblings and other advocates to better understand what types of goods and services can be provided by a Special Needs Trust. Tips on how to be a better advocate for their brother and sister, even if they live miles away, will also be shared.



At MetLife, our focus on special needs planning is evolving with the families we serve. We recognize that caregivers and their dependents are of all ages and relationships. And while caregivers are aging, dependents are living longer as well.

That's why the MetLife Center for Special Needs Planning is eminently qualified to help you continue to financially protect your loved one—even when you may no longer be there for them. Let us show you how.

Call MetLife at 877-638-3375 or visit us at www.metlife.com/specialneeds



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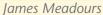
#### **CLOSING GENERAL SESSION**

10:30 a.m. – 12:00 p.m.

#### **Criminal Justice and Disability – Finding Solutions to Existing Problems\***

Grand Ballroom | Third Floor







Chip Warren



Karen Grau

Most people aren't aware that individuals with disabilities are 2-10 times more likely to be victimized compared to those without disabilities, and that they are also overrepresented as victims, witnesses, and suspects in the criminal justice system overall.

James Meadours, a nationally-known leader in self-advocacy and a sexual assault survivor will share his personal story about his journey through the criminal justice system and how his local chapter of The Arc supported him along the way.

Documentary film makers Karen Grau and Chip Warren will give an exciting sneak-peak to their newest film, *Children of the Dumping Ground.* This film tells the story of Justin Woodrum, a teenage boy with an IQ of 42 who spent fifteen months in Pendleton Juvenile Correctional Facility, one of the largest maximum security juvenile prisons in the country. It was clear from the beginning that the Department of Corrections facility was not an appropriate place for him, but with no family or legal guardians to take him, Justin was left as a prison orphan.

Chip Warren's experience with at-risk kids began in 1986 at a juvenile detention center in Reno, Nevada—as an offender. By the early 2000s he was working for Calamari Productions, producing award winning programming that focused on child welfare and juvenile justice for ABC News, A&E, MSNBC, and Discovery channels. To date, Calamari's work has been an integral part of several successful legislative battles in California and Indiana. Along with Karen Grau, Chip founded The Institute for Juvenile Court & Corrections Research, dedicated to creating a repository for Calamari's one-of-a-kind video archive, translating thousands of tapes and hours of raw footage

into a digital serviceable format. Shortly thereafter, Chip shifted his focus from educational media to work that will empower the nation's policy reformers and advocates working on juvenile justice and confinement issues. On deck is a Media Center that utilizes Calamari's extensive archive of over 400 interviews, case studies, and powerful storytelling to create a wave a social change that promises to reinvent the face of juvenile justice in America.

National Edward R. Murrow and Emmy Award winning Karen Grau is Founder and Chief Executive of Calamari Productions. Karen brings over 25 years of broadcast experience to all Calamari projects. Beginning her career in radio news, she quickly moved into television, where she created, produced and hosted syndicated PBS talk shows and documentaries that gained national attention and awards. Karen's professional career also includes three years as Deputy Legislative Director to former Indiana Governor and U.S. Senator Evan Bayh, where she analyzed the content and fiscal impact of legislation drafted by over 40 state agencies under the jurisdiction of the Governor's office. In 1998, Karen made history by becoming the first television Director/ Producer to gain state Supreme Court access, allowing cameras inside child welfare juvenile courts - courts that are legally closed to the media and the public. Due to the extraordinary success of this initial access, Calamari has gone on to secure filming rights by other high courts throughout the United States. Karen has turned that trust and access into unprecedented, awardwinning documentaries for outlets such as ABC News, MSNBC, A&E, MTV, Dateline NBC, BIO, Discovery Films, Court TV, PBS and Channel 4 in the UK.

Advocacy Matters! Award and The Arc President's Award will be presented during this session.

12:15 p.m. – 2:00 p.m.

#### The Arc's Research Luncheon\*

Mardi Gras Ballroom | Third Floor

For a complete list of Award Winners refer to page 9.

\*This is a ticketed event.

2:15 p.m. – 3:15 p.m.

#### **BREAKOUT SESSION (4)**

#### Serving Ourselves By Serving Others

Speaker(s): Charles Caplins, Crystal Haislip, Andrew Musegades, Connie Willoughby



Studio 1 & 2

People on the Go of Calvert County has found success by promoting its self-advocacy group through serving the community. The group, while only 2 years old, fuels itself by finding creative ways to do things that interest its members while also serving others. As active participants in their community, they are able to spread the word about who they are and what their mission is, which generates support from others throughout the county.

#### **Providing Early Intervention Using a Primary Provider Model**

Speaker(s): Toni Ledet, Kay Schmidt, Heidi Shapiro, Donna Talley



Studio 7 & 8

The Arc Baton Rouge's Children Services staff will share how they provide early intervention services using a Primary Provider model, with a coaching interaction style, and strategies to promote parent-mediated child learning. In addition, they will provide preliminary data on their research project, which replicates the Shelden and Rush pilot study that examined the effectiveness of using this approach. The presentation will include a combination of methods and multimedia materials.

#### Me Too: Real Talk about Sexuality for People of ALL Abilities

Speaker(s): Mary Jo Podgurski



Studio 3 & 4

The Me Too workshop will explore incorporating interactive activities for people of ALL abilities. Techniques focus on providing comprehensive sexuality education for individuals of all abilities. The presentation will include games, exercises, role plays, and original techniques developed

over 10 years in conjunction with The Arc of Western PA. Providing comprehensive sexuality education to people of all abilities may require a cultural shift as a community grows to accept the rights of all individuals. Exposure to Me Too opens an educator to five levels of teaching (for different abilities) with links to actual hands-on activities. Me Too not only acknowledges the sexuality and reproductive health needs of all people, but also prepares participants to affect change by empowering individuals living with disabilities and their caregivers/families to respect an individual's diverse sexual needs. Dr. Podgurski is certified as a sexuality educator and counselor through AASECT.

#### **Electronic Documentation** for I/DD Service Providers

#### **Individual Support**

- State-Specific Incident Reports
- Individual Service Plans
- **Habilitation Plans & Reports**
- **IPOPs & Safeguards**
- CM / SC Notes

#### **Electronic Health Records**

- Comprehensive Health **Care Reports**
- Medication Administration Records
- Diagnoses, Appointments, Seizure Records and more
- Individual Care Plans

#### **Electronic Billing**

- Track Service Delivery
- Submit Claims Electronically to Medicaid
- Provide up-to-date **Utilization Results**
- Calculate Billing Units automatically from Attendance Data & ISP Service Data
- Attendance for Residential/ Day Program

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- Secure with Audit Trails
- Real-Time Access from Anywhere
- Outcomes Reporting
- Data Trending
- Role-Based Access
- Person Centered **Planning Tools**
- Quality Assurance & Management Reports

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#### **Dynamics of Power**

Speaker(s): Shaun Bickley, Ginger Mayeaux





Studio 9

Why is power so important in advocacy, especially to groups so used to powerlessness? In this session, we will look at how to figure out our own power: as people, as groups, and as coalitions. Participants will also learn how to find out the power and weaknesses of decision makers and what sort of demands can be made of them. We will learn about different kinds of power: legislative, economic, legal, and even disruptive power; and who they can be used with. These skills will help participants learn effective advocacy to tip the balance of power in their favor!

2:30 p.m. - 3:15 p.m.

#### **Annual Business Meeting - Part 1\***

Grand Ballroom | Third Floor

\*No voting will take place during this meeting.

3:30 p.m. – 5:00 p.m.

#### **Hosted Conversation**

La Galerie 2 & 3

Hosted conversations gives individuals who are not attending the business meeting an opportunity to continue the conversations they started during the World Café, in

the networking lounge, or even just passing in the hall. Throughout the convention you will have the opportunity to share the topics most important to you, those lists will be available to help get the conversations started. Sit down, and discuss the topics you didn't get enough of during convention with friends, experts, and colleagues from across the country. Members of The Arc's national staff will be popping in to join the conversation and gather topic ideas for next year's convention.

3:30 p.m. – 5:00 p.m.

#### **Annual Business Meeting - Part 2**

Grand Ballroom | Third Floor

5:00 p.m. – 6:00 p.m.

#### Closing Mixer & 2015 Kick-Off

Preservation & Studio Foyer

Join staff from The Arc of Indiana and national office as we get excited for the 2015 National Convention in Indianapolis, IN, October 3 – 5. Spend the last hour of the convention sharing your favorite moments and enjoying the company of your fellow convention attendees before everyone heads home. Light refreshments will be served.





When it comes to helping to protect your financial future, look to

## The Arc's Group Term Life Insurance Plan.

Right now, The Arc's Group Term Life Insurance Plan **GUARANTEES YOUR ACCEPTANCE** of \$5,000 or \$10,000 of protection for you and your dependent(s) or spouse, whether or not you or your family member has an intellectual or developmental disability. That's right, \$5,000 or \$10,000 of coverage is yours for the asking to help cover final expenses and other bills after a loss.

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**30-Day Free Look** once you enroll. Take up to 30 days to decide if the coverage is right for you. If not, simply let us know, and you'll receive a full refund, minus any claims paid. No questions. No hassles.

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## **SPONSORS**

## Thank you to our Sponsors of this year's Convention!

Visit them in the Preservation Foyer or find them in a concurrent session and learn about the products and services they offer.

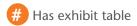
#### **Sponsor Exhibit Hours:**

Wednesday, October 1 8:00 a.m. to 4:30 p.m.

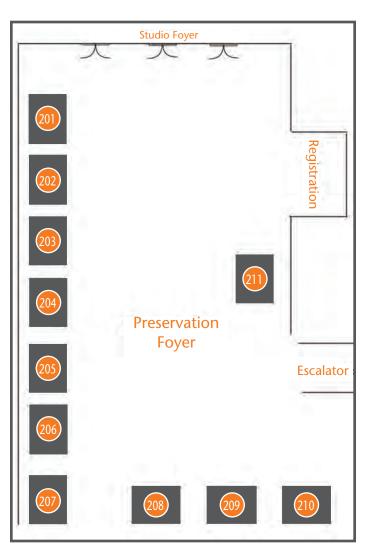
#### **Sponsor Appreciation Breakfast:**

Thursday, October 2 8:00 a.m. to 9:00 a.m. Grand Ballroom | Third Floor

#### Sponsors (in alpha order):







#### Academy for Adolescent Health 211





Dr. Mary Jo Podgurski is a certified sexuality educator and counselor. Her work with people living with different abilities led her to partner with The Arc of Southwestern PA and create the Me Too: Real Talk about Sexuality for People of ALL Abilities curriculum. All people have the right to knowledge.

#### Amerigroup 201

Sponsorship: Entrepreneur Alley

Amerigroup is focused solely on addressing the health care and functional needs of financially vulnerable Americans. As part of WellPoint's Government Business Division, Amerigroup is dedicated to offering real solutions that improve health care access, services and supports and quality for our members while promoting choice and independence.

#### Apostrophe Magazine 202



Sponsorship: Self-Advocacy Symposium

Can't and shouldn't. Those words too often turn into "could and have" and "should have" - regrets about lost opportunities. Apostrophe Magazine helps turn "can't" and "shouldn't" into "can" and "should." People with disabilities face apostrophes. Too often they're told what they can't do. Apostrophe emphasizes what they can do.

#### **CARF International**

Sponsorship: Registration Desk

CARF is an international, independent, nonprofit accreditor of human service providers and networks. More than 8 million persons of all ages worldwide are served annually in CARFaccredited programs. Accreditation demonstrates a provider's commitment to enhancing the lives of persons served. Visit www.carf.org or call 888.281.6531 for more information.

#### DirectCourse

Sponsorship: Lanyards

DirectCourse online curricula are designed to help the workforce who supports the physical, social, emotional, and employment needs of people with intellectual, developmental, mental health, and physical disabilities. The interactive curricula are proven to increase job satisfaction, lower turnover, and empower staff to perform at the highest level.

#### eVero Corporation 203





Sponsorship: Networking Lounge

eVero Corporation partners with organizations serving the I/DD population and provides IT Solutions including digitalAGENCY; a functionality rich Integrated Care/Case Management System (ICM) along with a full range of complimentary Managed IT Services, supporting the standardization, stability & growth of our clients' operations. We manage the process, you manage the care.

#### Hammer Travel 204



Sponsorship: T-shirt

Hammer Travel provides supported travel opportunities for people with intellectual and developmental disabilities. Hammer Travel is a subsidiary of Hammer Residences, Inc., a service provider for people with developmental disabilities for over 90 years. Hammer Travel is proud to further the mission of Hammer Residences, "Providing People with Developmental Disabilities the Opportunity to Experience Life to its Fullest."

#### Insurance Benefits and Advisors, LLC



Alan is proud to say that he has been working with The Arc of the United States for twenty five years. His firm designs, manages and administers The Arc's employee benefit programs. They include health, dental, vision, life, disability as well as voluntary benefits. I. B. & A., LLC is a full service employee benefits firm supporting clients in size from 2 – 1000.

#### MediSked 205

#### Sponsorship: Program Innovations Concurrent Track

More than just a software company, MediSked is an advocate for provider agencies through our technology & advisement solutions. Our products & services span the complete spectrum of DD Service provision – from oversight & insurance organizations to provider agencies, including chapters of The Arc, across the US.

#### Mercer

#### Sponsorship: Film Festival

Mercer Consumer, a service of Mercer Health & Benefits Administration LLC., is committed to furnishing members of The Arc with complete and affordable risk and loss management products designed to fulfill your unique needs. To learn how easy it is to confidently look forward to the future, please call us at 800.503.9230, or visit www.personal-plans.com/arc.

#### MetLife Center for Special Needs Planning 206



#### Sponsorship: Key Cards

MetLife Center for Special Needs Planning helps families plan for the future of dependents with special needs, including preserving government benefits and providing insurance and other financial solutions which can help provide lifetime quality care.

#### Mutual of America 207



#### Sponsorship: NCE Awards Luncheon

Mutual of America specializes in providing retirement products and services to organizations and their employees, as well as to individuals. Since 1945, Mutual of America has remained committed to its mission to offer plan sponsors, plan participants, and individuals carefully selected, quality

products and services at a competitive price and the personal attention they need to help build and preserve assets for a financially secure future. For more information, visit mutualofamerica.com.

#### Relias Learning 208



#### Sponsorship: Professional and Personal Development Concurrent Track

With Relias Learning, relevant, up-to-date, courses improve compliance and performance while minimizing travel, overtime, and hours spent away from work. By offering unrivaled content on a user-friendly learning management system, Relias removes the barriers to learning – making it easy to save money, improve compliance, boost productivity, and increase workplace safety.

#### Route 66 Literacy NEW



#### Sponsorship: The Arc Store

Route 66 Literacy is the online instructional literacy program for teen and adult beginning readers with intellectual disabilities. Based on research-proven pedagogical methods, Route 66 Literacy pairs early readers side-by-side with teacher-tutors and age appropriate content to guide the learner through reading, writing and word study activities on the computer.

#### Special Needs Alliance 209



#### Sponsorship: Major Donor Reception

The Special Needs Alliance (SNA) is a national non-profit comprised of attorneys with extensive experience in public benefits and disability law. Our members—many of whom have loved ones with I/DD—advocate for enhanced quality of life for persons with disabilities. SNA has formed a strategic partnership with The Arc.

#### Therap Services, LLC 210



#### Sponsorship: Advocacy & Public Policy Concurrent Track

Therap Services is a certified EHR and patented HIPAA-compliant software solution used by state and county systems and provider agencies working with people with I/DD in HCBS, ICF-DD and other settings. Therap is utilized by 1300 organizations to improve quality of care. To learn more about Therap please visit www.TherapServices.net.

#### UCP Seguin

The mission of Infinitec is to advance independence and promote inclusive opportunities for children and adults through technology. Infinitec provides training and education through online programs which can be accessed 24/7, and include testing. Infinitec members also have access to an extensive online resource portal, technical assistance, and equipment resources.

## **ENTREPRENEUR ALLEY & THE MARKET**



Visit the exhibits in the Studio Foyer of budding entrepreneurs with intellectual and developmental disabilities to support their businesses and creative ventures.

Don't forget to also check out The Market, where you can find additional featured entrepreneurs who send their products to us to be sold.

#### **Entrepreneur Alley and The Market Hours:**

Wednesday, October 1 2:00 p.m. – 4:30 p.m.

Thursday, October 2 8:00 a.m. – 11:00 a.m.

## Entrepreneur Alley Participants (in alpha order):

# Has exhibit table



#### AE Designs by Lupita 10

I'm a self-taught abstract painter from Seattle. I love to inspire others with my art. I exhibit and sell my original paintings, cards, prints, mugs and coasters at events and venues in Washington State and around the country. Visit my website to see more of my work: www.lupitacanoartist.com.

#### The Arc of Vermilion 12

The Arc of Vermilion is a vocational program for individuals with Intellectual and Developmental disabilities. Everything sold at our table will be specially made by the individuals who attend our program.

#### AngieShred, LLC 8

AngieShred, LLC is an on-site document destruction company owned by Angie Bevington, an adult with a developmental disability. Angie is paying it forward by employing 3 other adults with developmental disabilities. Her employees work part-time, receive above minimum wage, and have worked for AngieShred for 5 years.

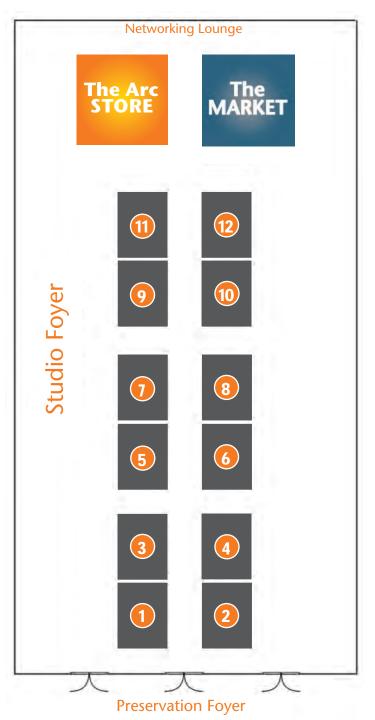
#### **Creative Magnetic Artists**

Creative Magnetic Artists opened in 2010, two years after the creation of Options. They were created for individuals who wanted something different from the existing programs. Glen Williams retired from such a program choosing to come to Options. He is the main promoter for Creative Magnetic Artists' hematite jewelry.

#### Nature City Photography 9

Presented by Power Crews

Tim Cater, CEO of Nature City Photography, creates art out of his pictures to bring the beauty of nature and city for others to see.



RaceCAR Waterboy, LLC 111

RaceCAR Waterboy, LLC is a self-advocate owner of a NAS-CAR company, vendor, author and international keynote speaker. The owner teaches on micro-enterprise—own your own company and be your own boss. He is just 30 years old and lives independent in his own home and he is the BOSS!



#### The Market Participants (in alpha order):

#### Sean Adams, Author



Sean Adams is a self-advocate with Down syndrome. Sean is a published author of a children's book, "I am Happy to Be Me." He wants to encourage others with disabilities to live their lives to the fullest. Sean knows that he was created for a purpose.

#### **SOBeads**





SOBeads is my handcraft workshop. In the tradition of FOLK ART we create simple, beautiful art, figuring out how to work the craft at hand together using recycled materials, beads, fabric, yarns and glass. Email: sofia@ stewarthome.net Facebook: SOBeads Web: SOBeads.biz

#### Taurini Designs





Kristy Yawman started Taurini Designs to market and sell her original artwork. Her designs are put on greeting cards, luggage tags, clothing and journals.

#### Teddy's Ts and Buttons



Teddy's Ts is the 8-year-old micro-enterprise of Teddy Fitzmaurice. He designs, creates, and sells t-shirts and buttons with empowering disability and civil rights messages with the support of others. This business provides Teddy a valued place in the community as both an entrepreneur and a disability activist/advocate.

#### Terrebonne Arc





Terrebonne Arc operates 17 Enterprise businesses. Total revenue for 2013 was \$1.3M. Each enterprise has a name, logo, and client workers. The work includes a candy shop, bakery, Mardi Gras beads, lawn service, landscaping, janitorial services, jams, jellies, fresh yard eggs, fresh vegetables, salsa, silkscreenings, monogramming, 2 thrift boutiques, crate building, art products.

#### **Unintentional Humor**





Brent Anderson, a young adult who lives with autism, shares his life stories in the hilarious book, Unintentional Humor; Celebrating the Literal Mind®. Brent inspires audiences with his heartwarming, humorous stories and symbolizes acceptance using the universal human bond: HUMOR. He is a convention presenter. www.UnintentionalHumor.com

## **Alpaca Fiber Designs**



Alpaca Fiber Designs is a new and innovative environmentally friendly felting business. It was created to employ individuals with disabilities and non-disabled employees who share a common interest; Alpacas and a love of animals!!! Sponsored by The Foundation for Enhancing Communities, UCP and in collaboration with Bent Pine Alpaca Farm.

#### **DKArts**

Come see my award winning art and new fused glass art and jewelry product line. I prove that life with Down syndrome is NOT the obstacle it is often perceived to be.

#### JennyLU Designs

JennyLU Designs features the artwork of Jenny and Wendi Unrein. Jenny is a 26 year Kansas artist with Williams syndrome. Jenny's goal is to make a difference in people's lives and help raise money for cancer research and syndromes. She also offers her art on jewelry, cards, and calendars.

#### Iohn Pearson <sup>3</sup>



John Pearson has always believed the label goes in the back. For 15 years he has taken digital photographs for community groups, had one man art shows and exhibited with local and regional art organizations. Now he has published a book of unnoticed moments; "Digital Clicks of Summertime 2014."

#### The Arc Store

Studio Foyer



Get exclusive merchandise to promote The Arc. Stop by and check out our new selection of portable phone chargers, umbrellas, padfolios and much more!

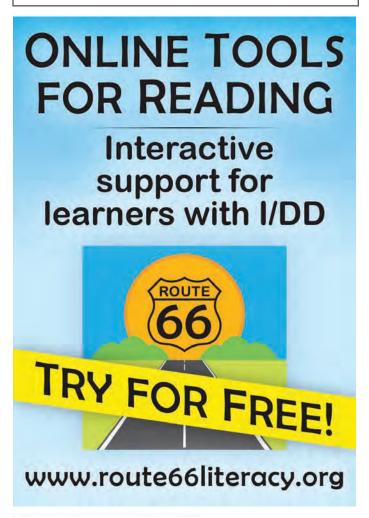
#### **Hours of Operation**

Tuesday, September 30	
Wednesday, October 1	
Thursday, October 2	

12:00 p.m. – 6:30 p.m. 8:00 a.m. – 5:00 p.m. 8:00 a.m. - 5:30 p.m.

#### DON'T FORGET TO TELL US HOW WE DID!

Be on the lookout for our email and complete the survey by **November 7**, **2014** for a chance to win a **FREE** registration to The Arc's **2015** National Convention.





#### **SAVE THE DATE**

**2015 DISABILITY POLICY SEMINAR**April 13-15, 2015

Renaissance Washington, DC Downtown Hotel | Washington, DC



#### Alan Schulman CFP Principal



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#### Infinitec provides:

- · Online professional learning
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- Curricular supports
- · Equipment resources

Questions? Please contact:

Richard Brown at

rbrown@ucpnet.org



College of Direct Support: Case Study

#### How a Strategic Approach to Training DSPs Enriches Lives.

The Research and Training Center on Community Living at the University of Minnesota's Institute on Community Integration studied the impact of competency-based training on organizations, direct support professionals, and people with disabilities.



Visit the site to see more results and download full case study.

directcourseonline.com/umn-research

#### The study showed:



Dramatic improvement compared to the control group



Greater satisfaction with relationships



Lower turnover



# The Spirit of America Mutual of America celebrates our country's proud heritage by helping Americans plan for a financially secure future. MUTUAL OF AMERICA Your Retirement Company Visit mutualofamerica conforcall us at 1-866-954-4321 Mutual of America® and Mutual of America Your Retirement Company® are registered service marks of Mutual of America Life Insurance Company, a registered Broker/Dealer. 320 Park Avenue, New York, NY 10022-6839.

